

Halfords Group plc Preliminary Results: Financial Year 2016

Halfords Group plc, the UK's leading retailer of motoring, cycling and leisure products and a leading independent operator in garage servicing and auto repair, today announces its preliminary results for the 52 weeks to 1 April 2016 ("the financial year"). The audited comparative period represents the 53 weeks to 3 April 2015 but we believe that the proforma 52-week results to 27 March 2015 better reflect the comparative performance of the business. On this basis, all commentary included in the summary statement, the Operational and Business Review and the Chief Financial Officer's Report in respect of the comparative period is based on the proforma 52-week period to 27 March 2015 ("the prior year") unless otherwise stated. All numbers shown in this statement are before non-recurring costs, unless otherwise stated.

Group Financial Summary

	FY16 (audited 52 weeks) £m	FY15 (audited 53 weeks) £m	FY15 (proforma 52 weeks) £m	52 week change	Like-for- Like Revenues ("LFL")
Total Group Revenue	1,021.5	1,025.4	1,004.9	+1.7%	+1.5%
Retail	868.5	875.1	857.9	+1.2%	+1.3%
Autocentres	153.0	150.3	147.0	+4.1%	+2.5%
Gross Margin					
Retail	51.2%	51.5%	51.5%	-30 bps	
Autocentres	64.3%	63.4%	63.3%	+90 bps	
Group Underlying EBITDA	114.6	113.3	109.9	+4.3%	
Profit Before Tax and non-recurring items	81.5	84.1	81.1	+0.5%	
Basic Earnings Per Share, before non-recurring items	33.2p	34.1p	32.7p	+1.5%	
Profit Before Tax, after non-recurring items	79.8	83.8	80.8	-1.2%	
Basic Earnings Per Share, after non-recurring items	32.5p	33.8p	32.5p	-	
Net Debt	47.9	61.8	61.8	-22.5%	
Proposed Full-Year Dividend Per Share	17.0p	16.5p	16.5p	+3.0%	

Business Highlights

- A solid service-led Retail sales performance. Market share in Motoring and Cycling grew overall. Cycling was
 impacted by the weaker market conditions over the last year, Motoring and Autocentres continued to be
 robust.
- *Moving Up A Gear* strategy launched in November 2015 with good progress to date.
- Customer metrics and Retail colleague retention further improved.
- Launch of extended motorbike range and bulbs and battery fitting service, the world's first 130% brighter bulb and new windscreen chip services.
- New ranges: Wiggins kids bikes, Boardman Performance and Orla Kiely cycling and leisure.
- Exclusive collaboration with Olympic cyclist Laura Trott to create a range of limited edition performance bikes for women under the Trott brand.
- Refurbishment of 25 Retail stores and 24 Autocentres, opening of 11 Autocentres and 6 Cycle Republic stores.
- Acquisition of Tredz and Wheelies post year end adds capabilities in online sales of premium bikes and PACs.

Financial Highlights FY16

- Group LFL +1.5%, Retail LFL +1.3%, Autocentres LFL +2.5%
- Group Underlying EBITDA up 4.3%
- Basic earnings per share up 1.5%
- Proposed full-year dividend per share of 17.0p up 3.0%
- Net Debt reduced to £47.9m, 0.4x EBITDA
- Net Debt of 1x EBITDA to be targeted over time, with flexibility to 1.5x for appropriate M&A

Jill McDonald, Chief Executive, commented:

"This was a solid performance and we gained market share in both our motoring and cycling divisions. We also saw strong growth in our service-led offerings, including our 3Bs fitting in motoring, which is now complemented by a similar motorbike service. In cycling our sales improved in the second half of the year and cycle repair delivered good growth. The recent acquisition of Tredz alongside the continued expansion of Cycle Republic and the launch of our new Laura Trott range demonstrates the strength and breadth of our cycling proposition. In Autocentres, like-for-like sales grew for the 10th consecutive quarter and customer service measures improved. I am pleased with our progress. The *Moving Up A Gear* strategy aimed at driving sustainable long-term growth is developing well, including a step change in customer data collection and usage, the introduction of new services, product innovation and exciting collaborations."

Quarterly Performance

	Q1 FY16 % change	Q2 FY16 % change	Q3 FY16 % change	Q4 FY16 % change	Full year FY16 % change
TOTAL REVENUE	-				
Halfords Group	+3.6	0.0	+0.4	+3.2	+1.7
Retail	+3.4	-0.7	-0.3	+3.3	+1.2
Autocentres	+5.0	+4.2	+4.1	+2.8	+4.1
LFL REVENUE					
Halfords Group	+3.5	-0.2	+0.3	+2.6	+1.5
Retail	+3.5	-0.6	0.0	+3.1	+1.3
Cycling	+2.0	-7.6	+1.1	+1.9	-0.9
Motoring	+4.3	+3.6	-0.6	+3.5	+2.5
Car Maintenance	+5.9	+7.1	-0.1	+2.0	+3.4
Car Enhancement	-0.3	+1.5	0.0	+3.9	+1.0
Travel Solutions	+9.2	+1.1	-3.8	+9.5	+2.8
Autocentres	+4.0	+2.6	+1.9	+1.7	+2.5

Adjusting for the timing of Easter, we estimate that the underlying Retail LFL for Q1 FY16 and Q4 FY16 was +4.2% and +1.1% respectively.

Enquiries

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<u>Notes</u>

- 1. Like-for-like sales represent revenues, including those attributable to Click & Collect, from stores and centres trading for greater than 365 days, plus online revenues from direct deliveries. Where appropriate, revenues denominated in foreign currencies have been translated at constant rates of exchange.
- 2. The Motoring category of sales comprises the aggregate of Car Maintenance, Car Enhancement and Travel Solutions
- 3. All numbers shown in this statement are before non-recurring items, unless stated otherwise.
- 4. Underlying EBITDA denotes earnings before net finance costs, tax, depreciation, amortisation and non-recurring items.

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Results Presentation

A presentation for analysts and investors will be held on 1 June 2016 starting at 9.00am at JP Morgan, 60 Victoria Embankment, London, EC4Y 0JP. Attendance is by invitation only. A live webcast of the presentation will be available at www.halfordscompany.com.

Notes to Editors

www.halfords.com www.halfordscompany.com www.halfordsautocentres.com www.cyclerepublic.com www.boardmanbikes.com www.tredz.co.uk www.wheelies.co.uk www.bikereplacement.co.uk

Halfords is the UK's leading retailer of motoring, cycling and leisure products and, through Halfords Autocentres, also one of the UK's leading independent car servicing and repair operators. Customers shop at 462* Halfords stores and 10* Cycle Republic shops in the UK and Republic of Ireland and at halfords.com for pick-up at their local store or direct home delivery. Halfords Autocentres operates from 314* sites nationally and offers motorists high-quality MOTs, repairs and car servicing at affordable prices. As of May 2016 customers can also shop at four stores in South Wales and online at tredz.co.uk and wheelies.co.uk for cycling products and direct home delivery.

Halfords employs approximately 11,000 colleagues and sells around 9,000 product lines in its Retail stores, increasing to around 165,000 Retail products online. The Retail offering encompasses significant ranges in car parts, cycling products, in-car technology, child seats, roof boxes and camping equipment. Halfords' own cycling brands include *Apollo, Carrera, Boardman* and 13 cycles, augmented by a range of other brands of cycles and accessories, including *Kona, Mongoose, Raleigh* and *Pinarello*. In motoring, the *Halfords Essentials* and *Halfords Advanced* ranges are sold alongside brands such as *Kärcher, General Electric, Bosch, Garmin* and *TomTom*. In Travel Solutions, Halfords sells a premium range of equipment including camping brands such as *CampinGaz* and *Outwell*. Halfords offers customers expert advice and a fitting service called *We-Fit* for car parts, child seats, satellite navigation and in-car entertainment systems, and a *We-Repair* service for cycles.

* as at 1 April 2016

Cautionary Statement

This report contains certain forward-looking statements with respect to the financial condition, results of operations, and businesses of Halfords Group plc. These statements and forecasts involve risk, uncertainty and assumptions because they relate to events and depend upon circumstances that will occur in the future. There are a number of factors that could cause actual results or developments to differ materially from those expressed or implied by these forward-looking statements. These forward-looking statements are made only as at the date of this announcement. Nothing in this announcement should be construed as a profit forecast. Except as required by law, Halfords Group plc has no obligation to update the forward-looking statements or to correct any inaccuracies therein.

Chief Executive's Statement

Summary of Group Results

Sales of £1,021.5m were up 1.7%, with like-for-like ("LFL") revenue growth of 1.5%. Group gross margin was broadly unchanged at 53.2%. Total operating costs rose by 1.8% reflecting volume-driven cost increases and investments made in key areas of the business offset by targeted cost savings. Investment in the expansion of Autocentres continued as the business added 11 centres and in Retail we opened six Cycle Republic shops.

Group earnings before non-recurring items, finance costs, depreciation and amortisation ("Underlying EBITDA") were up 4.3% to £114.6m. Group earnings before finance costs, tax and non-recurring items ("Underlying EBIT") were £84.5m, which compares with £84.6m in the prior year. Profit before tax and non-recurring items was £81.5m and earnings per share before non-recurring items was 33.2p, up 0.5% and 1.5% respectively.

The cashflow performance remained robust with operating cashflows more than offsetting the impact of our capital expenditure programme. Net debt at the end of the year was down £13.9m at £47.9m, with a net debt: EBITDA ratio of 0.4:1 versus 0.6:1 in the prior year.

The Board has recommended a final dividend of 11.3 pence per share (FY15: 11.0 pence) which, if approved, would take the full-year dividend to 17.0 pence per share, an increase of 3.0% on the prior year. If approved, the final dividend will be paid on 26 August 2016 to shareholders on the register at the close of business on 5 August 2016. The Board continues to target to grow the dividend every year with an average cover of around 2 times over time.

We have announced today a target for debt of 1.0x EBITDA with a range up to 1.5x to allow for appropriate M&A. This is a prudent level for debt, taking account of our regular strong cashflow, no pension deficit and shorter, more flexible leases than many other UK retailers. Our priorities for capital allocation are explained later in this report.

Operational Review: Retail

Halfords Retail achieved a solid year of sales performance in the context of the trading conditions, with sales up 1.2% to £868.5m. LFL growth of 1.3% reflected Motoring LFL of +2.5% and Cycling LFL of -0.9%. The weather was not helpful, with both a wet summer and a mild winter, including the warmest December since records began. Despite this, the motoring side of our business, which contributes around 70% of Group sales, was resilient and reflected the healthy underlying market indicators and the service-led proposition.

Car Maintenance LFL revenues increased by 3.4%, driven by good growth in sales of car parts, workshop products and the fitting and sale of bulbs, blades and batteries ("3Bs"). The Halfords own brand oil further consolidated its number one market position and some of our innovations, such as 130% brighter bulbs, performed strongly. Car Enhancement LFL revenues increased by 1.0%, supported by exclusive products, innovation and expert service, and dash cams and in-car connectivity sales grew strongly. The growth in sales of this "new technology" for the first time offset the continued decline of Sat Nav sales; the latter continuing to decrease as a result of the structurally-declining market. Our *We-Fit* proposition drove an increase in sales of car audio products and services. Travel Solutions LFL revenues increased 2.8%, driven by growth in child car seats and camping equipment.

Cycling sales declined by 0.9% on a like-for-like basis. This was principally driven by the previously highlighted challenging July and August for mainstream bikes, due to a number of factors including particularly strong comparatives, poor weather and discounting across the market. Bike sales returned to growth in Q3 and Q4. Parts, Accessories and Clothing ("PACs") sales declined in the year and this is a focus area for us to improve over the medium-term.

Service-related sales increased by 8.5%, driven in particular by cycle repair and elements of motoring fitting, such as audio and roof boxes. We also introduced new services including 2Bs (bulbs and batteries) fitting for motorbikes and windscreen chip repair for cars.

Online Retail revenues grew by 1.4% and represented 12.1% of total Retail sales (FY15: 12.1%). The importance of our store network and service overlay continued to be highlighted by the strength of Click & Collect, with around 90% of online orders picked up in store.

Operational Review: Autocentres

Total Autocentres revenues were up 4.1% and, on a LFL basis, up 2.5%. Gross margin improved by 90 basis points in the year, reflecting a lower tyre mix and an increase in service, MOT and repair margins. Operating costs increased by 5.8%, with the majority of the increase coming from new centres opened in recent years and the balance due to pay rises, enhanced training and investments in support functions. Underlying EBITDA increased by 13.2% to £8.6m.

Eleven new Autocentres were opened and two were closed, taking the total number of Autocentre locations to 314 at the end of the year. 24 centres were refurbished during the year, taking the total new or refurbished to just over 10% of the estate. 10-15 new centres will be opened in the year ahead and any sub-optimal centres will continue to be closed.

Market Update

Halfords principally operates in two broad markets: motoring and cycling. Around 70% of Group sales are generated from products and services that are principally motoring related with the remaining 30% coming from cycling.

Within motoring, the Halfords Group operates in two segments:

- Car parts, accessories, consumables and technology. Halfords Retail competes in a portion of this market worth circa £3bn, holding around a 15% market share.
- Car servicing and aftercare, with a total market worth around £9bn. This is where Autocentres competes, holding around 1.5% share of a highly fragmented market.

The number of cars on the road is rising with new car registrations in 2015 the highest on record. The average age of cars in the UK is steady at around 7.5 years. Going forward we continue to anticipate the motoring market to grow at an average rate of 2-3% per annum over the medium term.

As we have explained previously, the cycling market is not particularly well documented, with data difficult to come by, reflecting the fragmented nature of the operators within it. As such, over the summer of 2015 we conducted our own extensive, bespoke customer and market research. This identified that Halfords had market shares of around 24% for bikes, 15% for PACs and 10% for cycle repair. We also concluded that whilst there had been particularly strong growth in the cycling market in 2013 and 2014, we remained confident in the long-term market prospects albeit at a more moderate rate of 3-5% per annum.

Looking specifically at recent market performance, our analysis suggests that the market declined in the last 12 months, due to the reasons explained in the above operational review, with Halfords making share gains. This decline was principally attributed to the summer of 2015. Since then we have observed a gradual stabilising of market conditions, notwithstanding that it may take some time to return to consistent growth and the weather continues to have an impact on the timing of customer purchase. However we remain confident in the long-term growth prospects of the cycling market. Participation in the UK is still low and there is large scope for new cyclists as well as increased spend from existing cyclists. This is supported by significant government support in London and in many other cities, as well as consumer trends towards healthy activities.

Halfords Business Review

Our goal is to be customers' first choice for their life on the move and we will achieve this by being *Committed to Making Customers' Journeys Better.*

In November we set out the evolution in strategy from *Getting Into Gear* to *Moving Up A Gear*. In Retail this new strategy has 5 key pillars:

- 1. *Putting Customers in the Driving Seat* investing in customer data and insight capabilities to maximise the lifetime customer value
- 2. Service in our DNA embedding the focus on customer service

- 3. **Building on our Uniqueness** exclusive products, relevant innovation and unique partnerships, such as our collaboration with British Olympian and Tour de France winner Sir Bradley Wiggins
- 4. Better Shopping Experience a seamless customer experience, online as well as in store
- 5. *Fit for the Future Infrastructure* moving from fixing the basics to improving efficiency and fulfillment

Putting Customers in the Driving Seat

In recent months we have been rapidly improving our customer data knowledge and capability. We introduced ereceipts in January across all stores and since then have collected over 1 million email addresses, of which the majority are new contacts to our database. For the 12 months to the end of April 2016 we can match 15% of Retail sales to customers, up from 3% as of November 2015. We have joined up our online and in-store customer databases in Retail, meaning that we can now match online orders to customers when they collect in store. Over the course of the year we will develop a complete single view of customer, which involves joining up all of the numerous customer databases within Retail, Cycle Republic and Autocentres.

Investment in customer data has allowed us to move from generic email marketing to a more personalised approach. In recent weeks we have started our first tailored email campaigns. For example, anyone buying a bike and agreeing to submit their details will, for the first time, receive an email reminder to come in to have their free 6-week bike check. Also, after any purchase online or in-store, the following day the customer will receive a "we recommend" email containing 6 products; this is driven by a bespoke recommendation engine built for Halfords. We will develop more of these tailored campaigns in the months ahead. This summer we will also commence a customer discovery project, where we will use the enhanced data to segment customers and better understand shopping habits. We will share some of these insights in due course.

There is more to be done. In FY17 the implementation of the new electronic point of sale ("EPOS") system towards the end of the year will, apart from delivering operational enhancements, provide benefits for customer data, enabling store colleagues to look up customer details in a live customer database at the till and improving the speed and accuracy of matching and customer interface.

Another key part of *Putting Customers in the Driving Seat* is a new brand positioning. Over the past few years our messaging to consumers has been focused around price and spot buys, rather than creating a relationship with the brand. In a few days' time we will be launching a new Halfords Brand positioning and new brand look and feel across a number of customer touch points, including advertising campaigns, website design and instore marketing, under the strapline of *Halfords – For Life's Journeys*. This is a significant change of approach and is designed to create a more emotional and relevant connection to the brand. We are also improving the richness of online content, with more videos and "how to" guides, positioning Halfords as a friend in times of need. At this stage we are not embarking on a complete and immediate change to external branding of stores or a complete change of in-store point-of-sale collateral. Rather, these will change over time as and when they come up for refresh, in order to provide a more cost-effective rollout.

In November we explained that we needed to improve our value perception. Value is an equation of the right price, great service and outstanding quality. The relative importance of each factor varies by category and we have assessed our products and services accordingly. We have already introduced new opening price points in order to improve the value perception where we are, for example, competitive on pricing of the "better" and "best" products but don't have a "good" equivalent to our competitors.

Service in our DNA

Services and service-related sales are a key part of this pillar of the strategy. We have recently introduced new services into our stores including windscreen chip repair and motorcycle bulb and battery fitting. We continue to look to add to and enhance the suite of services we offer. In November we introduced a new KPI: service-related sales. This is the income that Halfords derives from the sale of services and any associated products included within the same transactions. Our aim is to grow this faster than overall sales; in FY16 we achieved growth of 8.5%.

Our customer service metrics continue to improve. The net promoter score is at its highest recorded level and has increased significantly year on year. We have decided to continue to use net promoter score, but we have opened up more channels for customers to give us their feedback including exit interviews as customers leave the store, carried out by an external third party.

We remain committed to the *3-Gears* training programme; 99% of eligible colleagues are at Gear 1, over 70% of colleagues had qualified for Gear 2 by the end of FY16 and we also now have over 600 colleagues trained to Gear 3 "guru" level. As of April 2016 we introduced the National Living Wage for our colleagues aged 25 and over, and at the same time introduced our 20p supplement for all colleagues upon qualifying for Gear 1. This, combined with other changes to our pay structures, lifted the pay of all colleagues of the Halfords Group to above the minimum wage.

Our Retail apprenticeship scheme has now been in place for over a year and we have already placed nearly 200 trainees into permanent roles across our stores. We continue to build our pipeline of Assistant Store Managers and Store Managers through our Aspire programme; in FY16 all but two of our store manager roles in our Southern division were filled internally.

We have previously reported on the progress made on improving turnover of colleagues within 3 months of joining. This continues to be around 9%, having been over 20% three years ago. We have now turned our focus to improving the overall colleague turnover and this improved by 500 basis points within the last year. We were pleased to once again be included within the Sunday Times Best Companies To Work For list, maintaining our 18th position, and our Retail colleague engagement score, surveyed annually each April, has been maintained at 82%; a strong result in the context of the more challenging trading conditions this year.

Building on our Uniqueness

Exclusive products, relevant innovation and unique partnerships all strengthen our clear differentiation as a retailer. Over the last few months we have introduced the following new initiatives and products:

- Launched the world's first 130% brighter bulb. In Q4 this was our second highest selling bulb.
- Introduced a lifetime guarantee on certain car batteries.
- Extended our range of motorcycle products to include a 2B's (bulbs and batteries) product and fitting service for motorbikes, as well as a range of consumables and accessories.
- Expanded our range in store and online of gifts and toys. For Christmas we had many new products including camera drones and *Disney Frozen* roller skates, as well as gift versions of our popular tool products.
- Launched the new range of Boardman Performance bikes.

During the year we commenced joint sponsorship with Yuasa of last year's winning team in the British Touring Car Championships ("BTCC"). Halfords previously sponsored a BTCC team from 2004 to 2008.

In March we unveiled to the press our new Wiggins and Orla Kiely collaborations, which were both well received. The partnership with Orla Kiely comprises a range of cycling and leisure products and accessories and has recently launched online and in around 250 Halfords Retail stores. The Wiggins range comprises bikes for toddlers to teenagers and priced at £99 to £450.

We have lots planned for FY17 including:

- An exclusive collaboration with Olympic Gold Medalist and World Champion cyclist Laura Trott to create a range of limited edition performance bikes for women under the Trott brand. These will be launched in stores and online in July, priced from £449.
- Our largest ever range of in-car connectivity products, with an emphasis on design, colour and technology, such as solar-powered devices and branded items.
- First to market with an exclusive launch of digital in-car adaptors.
- Developing our trade offer, starting with the enabling of the trade cards to be used online.

Better Shopping Experience

Over the last three years we have been working hard to improve the in-store and online experience for customers but, as we set out in November, there is more to be done. We continued to make ongoing enhancements to our fulfillment proposition, such as adding specific delivery time slots and extending the online order cut-off deadlines.

Since May 2013 we have refreshed 97 stores under the *Getting Into Gear* programme. Customer feedback has been positive and the investments have justified themselves financially. As such we remain committed to the

continuation of a refresh programme, but we have slowed down the pace of roll-out whilst we create the "Store of the Future" refresh concept. The initial design principles have now been agreed and we anticipate trialing the first concept in the second half of this year. Store of the Future builds on many of the features of our recent store refreshes and is building in technology to enable colleagues to better serve customers, create a hub for our *We-Fit* services and create more flexible spaces.

We are not locking down the refresh concept at this stage; as we learn from the trial we will look to evolve the concept over the next 12 months. In the meantime we will continue to roll out a number of existing refresh concepts during FY17. Across both concepts, we anticipate refreshing 15 to 25 stores in the year.

Cycle Republic reached 10 stores by the end of the year and represented 0.5% of group revenue. It was a difficult year to launch a new cycling concept because of the market conditions, but we are encouraged by the progress of the brand. The next important step is to launch the new website, which will go live in the next few weeks. In the year ahead, we will continue to roll out more stores, although fewer than last year, and will continue to implement lessons to develop the concept. We anticipate that sales in FY17 will reach approximately 1% of group revenue and total capital expenditure for the three years to the end of FY17 will be around £5m, 4% of the Group total.

Fit for the Future Infrastructure

In November we explained how investment in infrastructure remains a priority, but that the type of investment moves from being about fixing the foundations to customer and colleague-facing enhancements. This change in focus began during FY16 with projects such as the online marketplace, new tills in stores, electronic number-plate lookups and bike finance online. There are also a number of developments that we have been working on in recent months that will launch in the coming weeks: a transactional Cycle Republic website, contactless payments in store and the ability to use trade cards online.

Looking ahead, our IT investment is focused on two key projects that we anticipate will be implemented over the next 12 months: a new electronic point of sale ("EPOS") system and a new people resource planning tool.

The EPOS system will be rolled out across all stores and also into Autocentres. This will be the first major change to our EPOS system for many years. In Retail there will be numerous benefits, including:

- improved customer data capability, including improved customer matching and the ability for colleagues to look up customers within a live single view database;
- an e-diary, with which customers can pre-book services, such as 3B fitting or cycle repair, and with which we can allocate resource accordingly;
- opportunities to improve in-store processes, such as goods in/out, processing vouchers and promotions, as well as eradicating many paper-based processes; and
- provides a modern and stable platform on which to implement other enhancements.

The new resource planning tool removes eleven systems and replaces them with one tool that we will use across stores, autocentres, the support centre and distribution centres. Colleagues and line managers will be able to log into the system to view and change shifts, as well as optimise scheduling of resource.

Our supply chain infrastructure has undergone significant change over the last 18 months, having moved in October 2014 from 1-day-a-week deliveries to store to a 5-day-a-week in-house delivery arrangement and then, in August 2015, to a 3-day-a-week outsourced delivery solution. This is now embedded, stable and working well; providing the benefits of good availability on a cost effective basis. Availability has remained at strong levels through the transition and thereafter. Concurrently, over the last few months we have been reviewing the long-term supply chain requirements. We have concluded that in order to support our future growth we will develop our warehouse infrastructure to improve customer service, but we do not anticipate such plans to cause any significant ongoing changes to warehouse and distribution operating costs or to the capital expenditure guidance we have previously given.

Autocentres

The Autocentres strategy was launched in November 2014 and remains in place, with the focus on building trust with our customers. The strategy contains four elements:

- To be first choice for motorists attracting and building a loyal and satisfied customer base.
- A service that customers come back for developing a culture of great service delivered by engaged colleagues, who value customer feedback.
- **Be a Grand Prix operation** creating centres that we can be proud of and that provide a great environment for our customers.
- Leverage the Halfords brand exploring opportunities to cross-sell, jointly source products and operate common offers across Autocentres and Retail.

We continued to make good progress and we are seeing the improvements come through in customer service measures, but there remains much to be done.

The standards in our centres continued to improve, evidenced in an improvement in customer retention and net promoter score. We have introduced a new quality team, with the objective of continuing to improve the quality of workmanship. Following the trial of a new centre concept in Croydon in 2014 we have been rolling out to the rest of the estate some of the elements that have worked well, including customer service pods, TV screens, Wi-Fi, coffee and large viewing windows. In the year all eleven new centres were opened in the new concept style and we also refreshed 24 centres. We will continue to refresh centres during FY17.

During the year we have increased the number of services you can book on the web and added timed slots. We have trialled more customer-focused opening hours, such as Sundays and weekday evenings, and we are rolling this out on a gradual basis. We also trialled interest-free credit during the year and rolled this out across the business in February 2016.

In terms of leveraging the Halfords brand, we have continued to run a basic car check service consistently across our stores and garages. In addition to using Halfords car batteries and oils, our garages are now also using Halfords antifreeze. For the first time we have started to send emails to the Halfords Retail customer database to promote Autocentres' services.

We have continued to invest in our people; training around 750 technicians in the year and continuing to invest in our apprentice scheme. Our training programmes are now externally recognised by the Automotive Technician Accreditation. We are also introducing a new technician pay grading to suitably reward technicians and provide a clearer development path.

Financial targets

In November we set out four key financial targets, which we reaffirm below and update with a specific debt target:

- Grow sales faster than the markets in which we operate. We anticipate that the motoring market will grow at an average rate of 2-3% per annum and the cycling market at an average rate of 3-5% per annum on average over the medium term. We will aim to beat whatever those growth rates are.
- Maintain Group EBITDA % margin roughly flat over the next few years, as we continue to invest for sustainable growth.
- Grow the dividend per share every year with cover of around 2 times underlying earnings, on average over time.
- A debt target of 1.0x EBITDA with a range of up to 1.5x to allow for appropriate M&A. We have set out below some important principles in this regard.

Capital structure and priorities

Our top priority will be to maintain a strong balance sheet. The debt target has been set at a prudent level, taking into account the strong, regular cash flow generation, no pension deficit and shorter, more flexible leases than many UK retailers.

Our priorities for use of cash, based on the balance sheet described above, will be firstly capital investment to grow the business in line with previous guidance, secondly to pay and grow the ordinary dividend every year within a cover ratio of 2x on average over time, thirdly for any appropriate M&A opportunities which may arise and thereafter any excess cash would be available for additional distribution to shareholders.

The debt target and range is intended as guidance rather than a hard and fast rule. We anticipate moving towards the debt target over time. Our clear priority at present is investment to deliver the Moving Up A Gear strategy and for growth.

Acquisition of Tredz and Wheelies

Subsequent to the year end, on 23 May 2016 the Group acquired Tredz Limited ("Tredz") and Wheelies Direct Limited ("Wheelies"). Tredz is a UK-wide online retailer of premium bikes and cycling parts, accessories and clothing. It also operates four stores in South Wales. Wheelies is the UK's largest provider of bicycle replacement for insurance companies.

Collectively, these businesses generated revenue of circa £32m for the year ended 29 February 2016, up from circa £24m in the prior year, and EBITDA of £2.4m. The initial cash consideration is £18.4m and has been settled from the Group's existing borrowing facilities. Dependent upon the financial performance of Tredz in the year ending 28 February 2017, there will be an element of deferred consideration payable in 12 months.

From a customer and supplier perspective the businesses will continue to trade on a standalone basis and will continue to be led by the existing management teams. The businesses have strong web development capability and are supported by office and warehousing premises in Swansea. The majority of sales are fulfilled from the warehouse operation where a team of highly skilled and experienced bike technicians build bikes which are then carefully boxed and delivered direct to customers' homes.

This acquisition is a strong and complementary addition to the Group, extending our presence in the online market for premium bikes, parts, accessories and clothing.

Community Engagement

Engaging with the wider community continues to be a priority for us and we are delighted to have been recognised for our work in this area, most recently winning the National CSR Best Partnership in the Community for our partnership with Re-Cycle.

We are committed to sharing our colleagues' knowledge and expertise with their local communities. In FY16, 22,000 children and their parents attended free in-store bike workshops helping to improve their skills in basic bike maintenance and cycling safely, giving them greater confidence to go out cycling more. We also helped over 5,500 Cubs achieve their Cyclist Activity Badge, in partnership with the *Scouts Association*.

Following on from the opening of our Cycle Repair Academy inside Onley Prison two years ago, we are soon to open a second academy in a different prison. The programme offers selected prisoners an opportunity to become full-time Halfords bike technicians, helping them to rebuild their lives following their sentences and providing Halfords with fully trained and committed colleagues. 15 have so far graduated and been offered jobs.

Three years ago Halfords established a long-term partnership with Re~Cycle, a UK based charity that transforms lives through bicycle re-use. The partnership provides opportunities for customers to donate unwanted bikes via national trade-in events and also at over 75 stores on an on-going basis. Over 20,000 bikes have been donated so far, resulting in 300 tonnes of bikes being diverted from landfill /disuse and benefitting an estimated 120,000 beneficiaries in Africa. Our colleagues have also raised over £295,000 to help support the charity's costs.

Building on the success of the Autocentres' apprenticeship scheme, last year Halfords Retail launched its own programme. Halfords goes above and beyond the usual apprenticeship model by offering a pre-apprenticeship training scheme, which equips candidates with four qualifications for those completing the three weeks intensive training: Halfords' Gear 1 level training, a Retail Level 1 certificate, an Employability & Personal Development Certificate, and Level 1 or 2 in Maths & English. The scheme is open to people who are not in education,

employment or training and on completion of this training, candidates are interviewed and, if successful, offered apprenticeships.

Current Activity

As we look ahead there is plenty to do as we implement *Moving Up A Gear* and we've already built good momentum. The year ahead will be a busy one, both for product developments and strategic progress.

In Motoring, we are embedding our new motorcycle product and service offer, building our new windscreen chip repair service, launching exclusive in-car technology products, further expanding our ranges and developing our trade offer. In Cycling we have just launched our Orla Kiely collaboration and there will be a refresh of our *Apollo* and *Carrera* bike ranges, the launch of the Wiggins and Trott ranges and extended online PACs range through Cycle Republic.

The key focuses under the *Moving Up A Gear* plan include building relationships with more of our customers, growing more service-related revenue, continuing to improve our colleague training and retention, implementing transformational colleague and customer-facing distribution and IT development and improving on our successful store refresh programme with the Store of the Future concept.

In Autocentres we remain committed to new centre openings, along with the continuation of a roll-out across the wider estate of the refresh programme. We are also investing in a new electronic point of sale system, which will enable us to stock and sell Retail products in our centres, jointly source parts with Retail and implement an ediary.

I would like to thank all colleagues for their fantastic contribution, support and commitment to the further progress and performance made in Halfords this year.

Jill McDonald

Chief Executive, 31 May 2016

CHIEF FINANCIAL OFFICER'S REPORT

Halfords Group plc ("the Group" or "Group")

The FY16 accounting period represents trading for the 52 weeks to 1 April 2016 ("the financial year"). The comparative period FY15 represents trading for the 53 weeks to 3 April 2015. However, we believe that the 52 week proforma results for FY15 better reflect the underlying performance of the business when compared to FY16. On this basis, all commentary included in this report in respect of the comparative period is based on the 52 week period to 27 March 2015 ("the prior year") unless otherwise stated.

Reportable Segments

Halfords Group operates through two reportable business segments:

- Halfords Retail, operating in both the UK and Republic of Ireland; and
- Halfords Autocentres, operating solely in the UK.

All references to Group represent the consolidation of the Halfords ("Halfords Retail"/"Retail") and Halfords Autocentres ("Halfords Autocentres") trading entities.

Financial Results

	52 weeks Ended 1 April 2016 £m	Audited 53 weeks Ended 3 April 2015 £m	Unaudited 52 weeks Ended 27 March 2015 £m	52 week change
Group Revenue	1,021.5	1,025.4	1,004.9	+1.7%
Group Gross Profit	543.1	546.3	535.1	+1.5%
Group Underlying EBIT*	84.5	87.6	84.6	-0.1%
Group Underlying EBITDA**	114.6	113.3	109.9	+4.3%
Net Finance Costs	(3.0)	(3.5)	(3.5)	
Profit Before Tax and non- recurring items	81.5	84.1	81.1	+0.5%
Profit Before Tax, after non- recurring items	79.8	83.8	80.8	-1.2%
Basic Earnings per Share, before non-recurring items	33.2p	34.1p	32.7p	+1.5%

* EBIT denotes earnings before net finance costs, tax and non-recurring items

** EBITDA denotes earnings before net finance costs, tax, depreciation, amortisation and non-recurring items

Group revenue in FY16, at £1,021.5m, was up 1.7% and comprised Retail revenue of £868.5m and Autocentres revenue of £153.0m. This compared to FY15 Group revenue of £1,004.9m, which comprised Retail revenue of £857.9m and Autocentres revenue of £147.0m. Group gross profit at £543.1m (FY15: £535.1m) represented 53.2% of Group revenue (FY15: 53.2%), reflecting a decrease in the Retail gross margin of 30 basis points ("bps") to 51.2% and an increase in the Autocentres gross margin of 90 bps to 64.3%.

Total Operating Costs before non-recurring items increased to £458.6m (FY15: £450.5m) of which Retail represented £363.0m (FY15: £359.3m), Autocentres £94.5m (FY15: £89.3m) and unallocated costs £1.1m (FY15: £1.9m). Unallocated costs represent amortisation charges in respect of intangible assets acquired through business combinations, namely the acquisition of Nationwide Autocentres Limited in February 2010 and Boardman Bikes Limited and Boardman International Limited (together, "*Boardman Bikes*") in June 2014, which arise on consolidation of the Group.

Group EBITDA before non-recurring items increased 4.3% to £114.6m (FY15: £109.9m), whilst net finance costs were £3.0m (FY15: £3.5m).

Group Profit Before Tax and non-recurring items for the year was up 0.5% at £81.5m (FY15: £81.1m).

Non-recurring costs during the year represented organisational restructuring costs of £1.7m across Retail and Autocentres. Net non-recurring costs in the prior year were £0.3m and are explained later in this report. Group Profit Before Tax in the year after non-recurring items was £79.8m (FY15: £80.8m).

Halfords Retail

	52 Weeks Ended 1 April 2016 £m	53 Weeks Ended 3 April 2015 £m	52 Weeks Ended 27 March 2015 £m	52 week change
Revenue	868.5	875.1	857.9	1.2%
Gross Profit	444.8	451.1	442.0	0.6%
Gross Margin	51.2%	51.5%	51.5%	
Operating Costs	(363.0)	(365.7)	(359.3)	1.0%
EBIT before non-recurring items	81.8	85.4	82.7	-1.1%
Non-recurring items	(1.2)	(0.3)	(0.3)	275.7%
EBIT after non-recurring items	80.6	85.1	82.4	-2.2%
EBITDA before non-recurring items	106.0	105.4	102.4	3.5%

Revenue for the Retail business of £868.5m reflected, on a constant-currency basis, a like-for-like ("LFL") sales increase of 1.3%. Non-LFL stores, including 6 new Cycle Republic store openings since the prior year, contributed £5.2m revenue in the year.

Motoring sales represented 66% of Retail sales and grew by 2.5%. Car Maintenance LFL revenues increased by 3.4%. Growth in sales of car parts and workshop products more than offset a decline in winter-related products. The fitting and sale of bulbs, blades and batteries ("3Bs") continued to grow, helped by new innovation in the year such as the 130% brighter bulbs, and our Halfords branded oil maintained its number one market position. Car Enhancement LFL revenues increased by 1.0%. Dash cams and in-car connectivity sales grew strongly, reflecting Halfords' authority in these categories, supported by exclusive products, innovation and expert service. Audio sales increased, driven by good growth in fitting services. Sat Nav sales continued to be impacted by structurally-declining markets, with sales down in the year. Travel Solutions LFL revenues increased 2.8%, driven by child car seats and camping equipment.

Cycling sales declined by -0.9% on a like-for-like basis, driven by the -7.6% LFL recorded in Q2 offsetting positive or flat LFL performance in each of the other quarters. Q2's performance reflected particularly strong comparatives exacerbated by poor weather, discounting across the market and annualising against the Yorkshire Grand Départ of the Tour de France. Since then, bike sales have been in growth in each of Q3 and Q4. Parts, Accessories and Clothing ("PACs") sales declined in the year and this is a focus area for us to improve over the medium-term, beginning with the launch of the new Cycle Republic website in a few weeks' time. Cycle Repair sales grew strongly in the year, reflecting our investments in equipment and colleagues, along with our focus on driving service-related sales.

Revenues for the Retail business (including Boardman Bikes) are split by category below:

	FY16 (%)	FY15 (%)
Cycling	34.3	34.7
Car Maintenance	32.9	32.4
Car Enhancement	21.6	21.8
Travel Solutions	11.2	11.1
Total	100.0	100.0

Gross profit for the Retail business at £444.8m (FY15: £442.0m) represented 51.2% of sales, 30bps down on the prior year (FY15: 51.5%). The margin-accretive factors principally comprised the mix benefit out of Cycling into higher margin Motoring along with the strong growth of service-related sales. These were more than offset by greater promotional activity in Cycling during the summer and increased third-party-branded product mix.

Operating Costs before non-recurring items were £363.0m (FY15: £359.3m). The breakdown is set out below:

	52 weeks Ended 1 April 2016 £m	52 weeks Ended 27 March 2015 £m	Change
Store Staffing	103.0	99.7	+3.3%
Store Occupancy	138.3	139.3	-0.7%
Warehouse & Distribution	45.7	43.5	+5.0%
Support Costs	76.0	76.8	-1.0%
Total Operating Costs before non- recurring items	363.0	359.3	+1.0%

Store Staffing costs increased by 3.3%, due mostly to the anniversary of the uplift in the national minimum wage and the *3-Gears* wage uplifts. The opening of 6 Cycle Republic stores also contributed to the increase. Partially offsetting these costs were improvements to in-store processes, such as bike building, stock put-away and cash counting. We're currently working on the next batch of process re-engineering ideas.

Store Occupancy costs decreased by 0.7%. Cost increases from rates, depreciation and Cycle Republic opening costs were offset by reduced rental charges as a result of favourable lease renegotiations.

Warehouse & Distribution costs increased by 5.0%. The year began with the continued operation of the in-house 5-day-a-week delivery schedule, before switching to the more cost effective out-sourced 3-day-a-week delivery schedule at the beginning of August 2015. After three previous years of double digit % cost increases in Warehouse & Distribution costs and a period of transition over the last 18 months, we now have a stable solution that is delivering good availability. In the second half of the year costs decreased 10.9% on the prior year.

Support Costs decreased by 1.0%, reflecting lower bonus accruals and efficiencies within marketing, including a rationalisation of the supplier base and a shift in the mix of activity towards digital marketing, partially offset by the impact of pay rises and increased depreciation.

The non-recurring items in the year represented organisational restructure costs.

Halfords Autocentres

	52 weeks Ended 1 April 2016 £m	53 weeks Ended 3 April 2015 £m	52 weeks Ended 27 March 2015 £m	52 week change
Revenue	153.0	150.3	147.0	+4.1%
Gross Profit	98.3	95.2	93.1	+5.6%
Gross Margin	64.3%	63.4%	63.3%	
Operating Costs	(94.5)	(91.1)	(89.3)	+5.8%
EBIT before non-recurring items	3.8	4.1	3.8	-
Non-recurring charges	(0.5)	-	-	+100%
EBIT after non-recurring items	3.3	4.1	3.8	-13.2%
EBITDA before non-recurring items	8.6	7.9	7.6	+13.2%

Autocentres generated total revenues of £153.0m (FY15: £147.0m), an increase of 4.1% on the prior year with a LFL revenue increase of 2.5%. LFL tyre revenues decreased by 3.0% and represented 16.5% of total LFL revenues (FY15: 17.5%). Online-booking revenues grew 18.6% in the year and represented 19% of sales.

Gross profit at £98.3m (FY15: £93.1m) represented a gross margin of 64.3%; an increase of 90 bps on the prior year. The mix out of lower margin tyres combined with improved service, MOT and repair margins has driven the variance.

Autocentres' EBITDA before non-recurring items of £8.6m was 13.2% higher than FY15 (FY15: £7.6m), with the upside in gross profit being offset by continued cost investments as part of the on-going growth strategy. EBIT before non-recurring items was flat at £3.8m (FY15: £3.8m).

The non-recurring items in the year represented organisational restructure costs.

Portfolio Management

The Retail store portfolio at 1 April 2016 comprised 472 stores (end of FY15: 467).

The following table outlines the changes in the Retail store portfolio over the year:

	Number	Stores
Relocations	2	Belfast (Connswater) & Biggleswade
Lease re-gears	25	Shoreham, Putney, Eastleigh, Fareham, Watford, Hamilton, Peterhead, Glasgow (Rutherglen), Loughton, Newhaven, Hove, Cardiff, Sheldon, Kingston-upon-Thames, Leicester (Putney Road), Camborne, Oldbury, Eastbourne, Southend, Newcastle (Kingston Park), Plymouth, Romford, Hedge End, Merthyr Tydfil, Gravesend
Rightsizes	1	Luton
Openings	6	Nottingham, Manchester, Bristol, Battersea, Fenchurch Street (London) and Bloomsbury (London)
Closures	1	Newcastle (Newgate Street)

The six openings in the Retail portfolio were all Cycle Republic. Eleven new Autocentres were opened and two were closed in the year, taking the total number of Autocentre locations to 314 as at 1 April 2016 (end of FY15: 305).

With the exception of eight long leasehold and two freehold properties within Autocentres, the Group's operating sites are occupied under operating leases, the majority of which are on standard lease terms, typically with a 5 to 15-year term at inception and with an average lease length of less than 7 years.

Management anticipates opening around 5 Cycle Republic stores and 10-15 Autocentres in FY17, as well as refreshing 15 to 25 Retail stores and Autocentres.

Net Non-Recurring expenses

The following table outlines the components of the non-recurring items recognised in the year:

	FY16 £m	FY15 £m
Asset impairment charges	-	(0.7)
Release of Focus lease-guarantee provision	-	0.2
Onerous lease provision release	-	0.2
Organisational restructure costs	(1.7)	-
Net non-recurring expenses	(1.7)	(0.3)

In the prior year, all non-recurring items arose within the 52 week period to 27 March 2015.

In the current year organisational restructuring was undertaken across Autocentres and Retail, mainly in their support centres, to better align resource to the implementation of the new strategy.

Non-recurring costs in the prior year represented the net effect of: £0.7m charge in relation to the impairment costs to support the Stores Fit to Shop initiative; £0.2m income from the release of the final balance held in relation to the Focus lease guarantee provision; and £0.2m income from the release of an excess onerous lease provision following the finalisation of the exit agreement for the Wembley store. The provisions had all been previously charged as non-recurring items.

Finance Expense

The net finance expense for the year was £3.0m (FY15: £3.5m). Lower average debt and favourable interest rates following the amendment and extension agreed in November 2014 contributed to the reduced charge.

Taxation

The taxation charge on profit for the financial year was £16.3m (FY15: £18.0m), including a £0.3m credit (FY15: £0.1m charge) in respect of non-recurring items. The effective tax rate on profit before tax and non-recurring items of 20.5% (FY15: 21.5%) was higher than the UK corporation tax rate (20.0%) principally due to the effect of non-deductible depreciation charged on capital expenditure.

Earnings Per Share ("EPS")

Basic EPS before non-recurring items was 33.2 pence and after non-recurring items 32.5 pence (FY15: 32.7 pence before non-recurring, 32.5 pence after non-recurring), a 1.5% increase on the prior year. Basic weighted-average shares in issue during the year were 195.2m (FY15: 194.1m).

Dividend ("DPS")

The Board has recommended a final dividend of 11.3 pence per share (FY15: 11.0 pence), taking the full year dividend to 17.0 pence per share, an increase of 3.0%. If approved, the final dividend will be paid on 26 August 2016 to shareholders on the register at the close of business on 5 August 2016.

The Board continues to target to grow the dividend every year with an average cover of around 2 times over time.

Capital Expenditure

Capital investment in the year totalled £40.3m (53 week FY15: £37.5m) comprising £32.1m in Retail and £8.2m in Autocentres.

Within Retail, £13.4m (53 week FY15: £18.5m) was invested in stores, including 25 store refreshes, 3 of which were also store relocations or right-sizes, as well as general capital spend relating to training rooms, roofing, flooring and heating. By the end of FY16, 97 stores were trading in a refreshed format. Retail continued to roll out the Cycle Republic brand, opening 6 dedicated stores in the year. Additional investments in Retail infrastructure included a £17.4m investment in IT systems, such as continual development of the online Retail proposition, refresh of store tills, investment in vehicle recognition software and tablets in store and investment in the underlying web platform.

The £8.2m (53 week FY15: £6.8m) investment in Autocentres comprised of the opening of 11 centres in the year (FY15: 9) along with investment in refreshing centres and new equipment.

On a cash basis, total capital expenditure in the year was £38.5m (53 week FY15: £39.6m).

Inventories

Group inventory held as at the year-end was £157.9m (FY15: £149.3m). Retail inventory increased to £156.5m (FY15: £147.8m) mostly due to the impact of foreign exchange. Autocentres' inventory was £1.4m (FY15: £1.5m).

Cashflow and Borrowings

Cash generated from operating activities during the year was £103.7m (53 and 52 weeks FY15: £142.2m). In the prior year there was a reduction in working capital of £25.3m partly due to the change in timing of year end, compared to an increase of £11.2m in FY16. After taxation, capital expenditure and net finance costs, free cash flow of £45.4m (FY15: £66.4m) was generated in the year.

Group net debt was £47.9m (53 and 52 week FY15: £61.8m), with the non-lease-adjusted 12-month net debt: EBITDA ratio at 0.4:1.

Financial Guidance

In November 2015 we set out our medium term financial target of maintaining Group EBITDA % roughly flat as we invest to drive sustainable long-term growth. We also stated that we expected FY17 Group Profit Before Tax to be broadly unchanged on FY16. This guidance was issued on the basis of a US Dollar exchange rate of \$1.50. There is no change to this profit guidance other than the impact of the extent to which the US Dollar rate varies from our original planning assumption of \$1.50. Each year we buy goods worth approximately £200m denominated in US Dollar and about half of that is hedged in advance. The impact on cost of goods of a 5 cent move in exchange rate (for example from \$1.50 to \$1.45) would be around £3m in a full year.

There is no change to our prevailing guidance on capital expenditure requirements in the medium term, which we continue to expect to average around £40m per annum for the Group over the next three years. In FY17 we anticipate this to be circa £45m, split as circa £35m in Retail and circa £10m in Autocentres. We anticipate the Group depreciation and amortisation charge to be circa £34m for FY17.

We anticipate the net finance expense to be circa £3m and an effective tax rate of circa 20% in FY17.

The timing of Easter is different year-on-year and we have estimated the impact on trading to be as follows:

- In Q1 FY17 there is no Easter compared to half an Easter period occurring in Q1 FY16. We estimate the impact of this will be circa 1% of LFL revenue in Q1 itself.
- In Q4 FY17 there will be no Easter compared to a full Easter in Q4 FY16. We estimate the impact of this will be circa 2% of LFL revenue in Q4 itself.

Principal Risks and Uncertainties

The Board considers risk assessment, identification of mitigating actions and internal control to be fundamental to achieving Halfords' strategic corporate objectives. In the Annual Report & Accounts the Board sets out what it considers to be the principal commercial and financial risks to achieving the Group's objectives. The main areas of potential risk and uncertainty in the balance of the financial year are described in the Strategic Report on page 32 of the Annual Report and Accounts. These include:

- Economic risk
- Business strategy risks
- Competitive risks
- Compliance
- Changing customer preferences
- Reliance on foreign manufacturers
- Product and service quality
- Information technology systems and infrastructure
- Dependence on key management personnel

Specific risks associated with performance include Christmas trading as well as weather-sensitive sales, particularly within the Car Maintenance and Cycling categories in the Retail business.

CONSOLIDATED INCOME STATEMENT

For the period		52 weeks	to 1 April 20 [.]	16	53 weeks to 3 April 201		
		Before Non- recurring Items	Non- recurring items	Total	Before Non- recurring Items	Non- recurring items	Total
	Notes	£m	£m	£m	£m	£m	£m
Revenue		1,021.5	-	1,021.5	1,025.4	-	1,025.4
Cost of sales		(478.4)	-	(478.4)	(479.1)		(479.1)
Gross profit		543.1	-	543.1	546.3	-	546.3
Operating expenses	2	(458.6)	(1.7)	(460.3)	(458.7)	(0.3)	(459.0)
Results from operating activities	3	84.5	(1.7)	82.8	87.6	(0.3)	87.3
Finance costs	5	(3.1)	-	(3.1)	(3.6)	-	(3.6)
Finance income	5	0.1	-	0.1	0.1	-	0.1
Net finance expense		(3.0)	-	(3.0)	(3.5)	-	(3.5)
Profit before income tax		81.5	(1.7)	79.8	84.1	(0.3)	83.8
Income tax expense	6	(16.6)	0.3	(16.3)	(17.9)	(0.1)	(18.0)
Profit for the financial period attributable to equity shareholders	i	64.9	(1.4)	63.5	66.2	(0.4)	65.8
Earnings per share							
Basic	8	33.2p		32.5p	34.1p		33.8p
Diluted	8	33.0p		32.4p	33.5p		33.3p

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

		52 weeks to 1 April 2016	53 weeks to 3 April 2015
	Notes	£m	£m
Profit for the period		63.5	65.8
Other comprehensive income Cash flow hedges:			
Fair value changes in the period		4.7	7.9
Transfers to inventory		(2.9)	(1.4)
Transfers to net profit:		. ,	()
Cost of sales		(0.6)	(3.4)
Income tax on other comprehensive income	6	0.4	(1.2)
Other comprehensive income for the period, net of income tax		1.6	1.9
Total comprehensive income for the period attributable to equity shareholders		65.1	67.7

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

	1 April 2016	3 April 2015
	£m	£m
Assets		
Non-current assets		
Intangible assets	362.9	356.8
Property, plant and equipment	107.3	103.8
Deferred tax asset	-	4.1
Total non-current assets	470.2	464.7
Current assets		
Inventories	157.9	149.3
Trade and other receivables	60.7	55.8
Derivative financial instruments	4.2	3.9
Cash and cash equivalents	11.9	22.4
Total current assets	234.7	231.4
Total assets	704.9	696.1
Liabilities		
Current liabilities		
Borrowings	(23.4)	(22.9)
Derivative financial instruments	-	(0.1)
Trade and other payables	(182.5)	(181.4)
Current tax liabilities	(7.5)	(12.4)
Provisions	(9.5)	(10.6)
Total current liabilities	(222.9)	(227.4)
Net current assets	11.8	4.0
Non-current liabilities		
Borrowings	(36.4)	(61.3)
Accruals and deferred income – lease incentives	(32.3)	(31.5)
Provisions	(7.9)	(8.2)
Total non-current liabilities	(76.6)	(101.0)
Total liabilities	(299.5)	(328.4)
Net assets	405.4	367.7
Shareholders' equity		
Share capital	2.0	2.0
Share premium	151.0	151.0
Investment in own shares	(10.9)	(13.6)
Other reserves	3.2	1.6
Retained earnings	260.1	226.7
Total equity attributable to equity holders of the Company	405.4	367.7

CONSOLIDATED STATEMENT OF CHANGES IN SHAREHOLDERS' EQUITY

			Attributable t	o the equity h	olders of t	he Compan	у
				Other res			
	Share capital £m	Share premium account £m	Investment in own shares £m	Capital redemption reserve £m	Hedging reserve £m	- Retained earnings £m	Total equity £m
Balance at 28 March 2014	2.0	151.0	(14.3)	0.3	(0.6)	187.7	326.1
Total comprehensive income for							
the period							
Profit for the period	-	-	-	-	-	65.8	65.8
Other comprehensive income							
Cash flow hedges:							
Fair value changes in the period	-	-	-	-	7.9	-	7.9
Transfers to inventory	-	-	-	-	(1.4)	-	(1.4)
Transfers to net profit:							
Cost of sales	-	-	-	-	(3.4)	-	(3.4)
Income tax on other comprehensive							
income	-	-	-	-	(1.2)	-	<u>(1.2)</u> 1.9
Total other comprehensive income	-	-	-	-	1.9	-	1.9
for the period net of tax							
Total comprehensive income for	-	-	-	-	1.9	65.8	67.7
the period							
Transactions with owners							
Share options exercised	-	-	0.7	-	-	-	0.7
Share-based payment transactions	-	-	-	-	-	1.4	1.4
Income tax on share-based payment	-	-	-	-	-	0.2	0.2
transactions							
Dividends to equity holders	-	-	-	-	-	(28.4)	(28.4)
Total transactions with owners	-	-	0.7	-	-	(26.8)	(26.1)
Balance at 3 April 2015	2.0	151.0	(13.6)	0.3	1.3	226.7	367.7
Total comprehensive income for							
the period							
Profit for the period	-	-	-	-	-	63.5	63.5
Other comprehensive income							
Cash flow hedges:							
Fair value changes in the period	-	-	-	-	4.7	-	4.7
Transfers to inventory	-	-	-	-	(2.9)	-	(2.9)
Transfers to net profit:							
Cost of sales	-	-	-	-	(0.6)	-	(0.6)
Income tax on other comprehensive		-	-	-	0.4	-	0.4
income	-						
Total other comprehensive income	-	-	-	-	1.6	-	1.6
for the period net of tax							
Total comprehensive income for	-	-	-	-	1.6	63.5	65.1
the period							
Transactions with owners							
Share options exercised			2.7				2.7
Share-based payment transactions	-	-	2.1	-	-	3.0	3.0
	-	-	-	-	-		3.0 (0.7)
Income tax on share-based payment transactions	-	-	-	-	-	(0.7)	(0.7)
transactions Dividends to equity holders		_	-			(22 1)	(32 1)
Total transactions with owners	-	-	2.7	-	-	(32.4)	(32.4) (27.4)
	-	464.0		-		(30.1)	
Balance at 1 April 2016	2.0	151.0	(10.9)	0.3	2.9	260.1	405.4

CONSOLIDATED STATEMENT OF CASH FLOWS

52 weeks to53 weeks to1 April3 April20162015Notes£m£m£mCash flows from operating activities64.9Profit after tax for the period, before non-recurring items64.9Non-recurring items(1.4)(0.4)Profit after tax for the period63.5Depreciation - property, plant and equipment23.8Impairment charge-Amortisation - intangible assets6.3Net finance costs3.0Loss on disposal of property, plant and equipment0.4Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)(2.0)
20162015Notes£mEm£mCash flows from operating activities64.9Profit after tax for the period, before non-recurring items64.9Non-recurring items(1.4)Profit after tax for the period63.5Depreciation - property, plant and equipment23.8Impairment charge-Amortisation - intangible assets6.3Net finance costs3.0Loss on disposal of property, plant and equipment0.4Equity-settled share based payment transactions3.0Fair value loss on derivative financial instruments(0.4)
Notes£m£mCash flows from operating activities64.966.2Profit after tax for the period, before non-recurring items64.966.2Non-recurring items(1.4)(0.4)Profit after tax for the period63.565.8Depreciation - property, plant and equipment23.820.2Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Cash flows from operating activitiesProfit after tax for the period, before non-recurring items64.966.2Non-recurring items(1.4)(0.4)Profit after tax for the period63.565.8Depreciation - property, plant and equipment23.820.2Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Profit after tax for the period, before non-recurring items64.966.2Non-recurring items(1.4)(0.4)Profit after tax for the period63.565.8Depreciation - property, plant and equipment23.820.2Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Non-recurring items(1.4)(0.4)Profit after tax for the period63.565.8Depreciation - property, plant and equipment23.820.2Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Profit after tax for the period63.565.8Depreciation - property, plant and equipment23.820.2Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Depreciation - property, plant and equipment23.820.2Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Impairment charge-0.7Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Amortisation - intangible assets6.35.5Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Net finance costs3.03.5Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Loss on disposal of property, plant and equipment0.41.7Equity-settled share based payment transactions3.01.4Fair value loss on derivative financial instruments(0.4)(2.0)
Equity-settled share based payment transactions 3.0 1.4Fair value loss on derivative financial instruments (0.4) (2.0)
Fair value loss on derivative financial instruments(0.4)(2.0)
100 A00
Income tax expense 16.3 18.0
(Increase)/Decrease in inventories (8.6) 0.9
(Increase)/Decrease in trade and other receivables (4.9) (3.0)
Increase in trade and other payables 2.3 27.2
(Decrease)/Increase in provisions (1.4) 0.5
Finance income received0.10.1
Finance costs paid(2.3)
Income tax paid (17.2) (17.1)
Net cash from operating activities83.9120.2
Cash flows from investing activities
Acquisition of subsidiary, net of cash acquired - (14.0)
Purchase of property, plant and equipment(26.0)(32.1)Not each used in investing activities(29.5)
Net cash used in investing activities(38.5)(53.6)
Cash flows from financing activities
Net proceeds from exercise of share options2.70.7
Purchase of own shares
Proceeds from loans, net of transaction costs 219.0 220.2
Repayment of borrowings (245.0) (254.0)
Payment of finance lease liabilities (0.6) (0.3)
Dividends paid (32.4) (28.4)
Net cash used in financing activities(56.3)(61.8)
Net (decrease)/increase in cash and bank overdrafts 9 (10.9) 4.8
Cash and cash equivalents at the beginning of the period 0.1 (4.7)
Cash and cash equivalents at the end of the period9(10.8)0.1

1. General information and basis of preparation

The financial information, which comprises the consolidated income statement, consolidated statement of comprehensive income, consolidated statement of financial position, consolidated statement of changes in equity, consolidated statement of cash flows and related notes, does not constitute full accounts within the meaning of s435 (1) and (2) of the Companies Act 2006. The auditor has reported on the Group's statutory accounts for each of the years FY15 and FY16, which did not contain any statement under s498 of the Companies Act 2006 and are unqualified. The statutory accounts for FY15 have been delivered to the Registrar of Companies and the statutory accounts for FY16 will be filed with the Registrar in due course.

The consolidated financial statements of Halfords Group plc and its subsidiary undertakings (together "the Group") have been prepared in accordance with International Financial Reporting Standards ("IFRSs") and IFRS Interpretations Committee ("IFRS IC") Interpretations as adopted by the European Union and with those parts of the Companies Act 2006 applicable to companies reporting under IFRS. The financial statements are prepared on a going concern basis and under the historical cost convention, except where adopted IFRSs require an alternative treatment. The principal variations relate to financial instruments (IAS 39 "Financial instruments: recognition and measurement") and share based payments (IFRS 2 "Share-based payment").

The financial statements are presented in millions of UK pounds, rounded to the nearest £0.1m.

The accounts of the Group are prepared for the period up to the Friday closest to 31 March each year. Consequently, the financial statements for the current period cover the 52 weeks to 1 April 2016, whilst the comparative period covered the 53 weeks to 3 April 2015.

2. Operating expenses

For the period	52 weeks to 53	3 weeks to
	1 April	3 April
	2016	2015
	£m	£m
Selling and distribution costs	385.7	385.5
	385.7	385.5
Administrative expenses, before non-recurring items	72.9	73.2
Non-recurring administrative expenses	1.7	0.3
	74.6	73.5
	460.3	459.0

3. Operating profit

For the period	52 weeks to 1 April 2016	53 weeks to 3 April 2015
	£m	£m
Operating profit is arrived at after charging/(crediting) the following expenses/(incomes) as categorised by nature:		
Operating lease rentals:		0.0
- plant and machinery	2.8	2.6
- property rents	89.6	91.6
 rentals receivable under operating leases 	(3.5)	(4.2)
Landlord surrender payments	(2.7)	(2.8)
Loss on disposal of property, plant and equipment	0.4	1.7
Amortisation of intangible assets	6.3	5.5
Depreciation of:		
- owned property, plant and equipment	23.0	19.7
- assets held under finance leases	0.8	0.5
Impairment of property, plant and equipment	-	0.7
Trade receivables impairment	0.2	0.1
Staff costs	206.4	203.1
Cost of inventories consumed in cost of sales	472.8	470.2

4. Non-recurring items

For the period	52 weeks to 53 weeks to		
	1 April	3 April	
	2016	2015	
	£m	£m	
Non-recurring operating expenses:			
Organisational Restructure Costs (a)	1.7	-	
Lease guarantee provision (b)	-	(0.2)	
Onerous lease provision (c)	-	(0.2)	
Impairment of Property, Plant and Equipment (d)	-	0.7	
Non-recurring items before tax	1.7	0.3	
Tax on non-recurring items (e)	(0.3)	0.1	
Non-recurring items after tax	1.4	0.4	

- (a) In the current year organisational restructuring was undertaken across Autocentres and Retail, to better align resource to the requirements of the business. This resulted in a non-recurring redundancy expense of £1.7m.
- (b) A non-recurring expense of £7.5m was incurred in 2011. This expense related to the creation of a provision for the potential liabilities arising from lease guarantees provided by Halfords prior to July 1989. The guarantees were provided to landlords of properties leased by Payless DIY (now part of Focus DIY) when both Halfords and Payless DIY were under ownership of the Ward White Group. Focus DIY entered into administration in May 2011. In the prior year the continued settlement of the Group's guarantor obligations resulted in a release of £0.2m of the original amounts provided, which resulted in no further outstanding provision in relation to this issue.
- (c) A charge was incurred in prior periods relating to stores where the present value of expected future cash flows was deemed to be insufficient to cover the lower of cost of exit or value in use. During the prior year a release of £0.2m occurred following the finalisation of an exit agreement for the Wembley store.
- (d) Impairment charge in respect of property, plant and equipment, in respect of the *Stores Fit To Shop* initiative, where the carrying amount of these assets has been deemed to exceed the recoverable amount.

(e) The tax credit of £0.3m represents a tax rate of 20% applied to non-recurring items. The prior period represents a tax charge at 21% applied to non-recurring items after adjusting for the non-deductibility of the asset impairment charge and settlements to release Halfords from its guarantor obligations under the leases.

5. Finance income and costs

6.

Recognised in profit or loss for the period	52 weeks to 53	weeks to
	1 April	3 April
	2016	2015
	£m	£m
Finance costs:		
Bank borrowings	(0.9)	(1.3)
Amortisation of issue costs on loans	(0.7)	(0.6)
Commitment and guarantee fees	(0.6)	(0.8)
Costs of forward foreign exchange contracts	(0.1)	(0.2)
Interest payable on finance leases	(0.8)	(0.7)
Finance costs	(3.1)	(3.6)
Finance income:		
Bank and similar interest	0.1	0.1
Finance income	0.1	0.1
Net finance costs	(3.0)	(3.5)
Taxation		
For the period	52 weeks to 53	8 weeks to
	1 April	3 Apri
	2016	2015
	£m	£m
Current taxation		
UK corporation tax charge for the period	13.1	20.9
Adjustment in respect of prior periods	-	(1.8)
	13.1	19.1
Deferred taxation		
Origination and reversal of temporary differences	3.1	(1.5)
Adjustment in respect of prior periods	0.1	0.4
	3.2	(1.1)
Total tax charge for the period	16.3	18.0

The tax charge is reconciled with the standard rate of UK corporation tax as follows:

For the period	52 weeks to 53	8 weeks to
	1 April	3 April
	2016	2015
	£m	£m
Profit before tax	79.8	83.8
100 corresponding to the standard rate of 0000 (004 E, 0400)	40.0	47.0
UK corporation tax at standard rate of 20% (2015: 21%)	16.0	17.6
Factors affecting the charge for the period:		
Depreciation on expenditure not eligible for tax relief	1.1	1.3
Employee share options	(0.4)	0.4
Other disallowable expenses	(0.3)	0.4
Adjustment in respect of prior periods	0.1	(1.4)
Impact of overseas tax rates	(0.4)	(0.4)
Impact of change in tax rate on deferred tax balance	0.2	0.1
Total tax charge for the period	16.3	18.0

The UK corporation tax rate reduced from 21% to 20% (effective 1 April 2015) and will be further reduced to 19% (effective from 1 April 2017) and 18% (effective from 1 April 2020) following changes substantively enacted on 26 October 2015. This will reduce the Company's future current tax charge accordingly. The deferred tax asset at 1 April 2016 has been calculated based on the rate of 18% substantively enacted at the balance sheet date.

In the Chancellors March 2016 budget he announced plans to further reduce the corporation tax rate to 17% from 1 April 2020, however this was yet to be substantively enacted at the balance sheet date. In this financial period, the UK corporation tax rate was 20% (2015: 21%).

The effective tax rate of 20.5% (2015:21.5%) is higher than the UK corporation tax rate principally due to the nondeductibility of depreciation charged on capital expenditure.

The tax charge for the period was £16.3m (2015: £18.0m), including a £0.3m credit (2015: £0.1m charge) in respect of tax on non-recurring items.

An income tax credit of £0.4m (2015: £1.2m charge) on other comprehensive income relates to the movement in fair valuing forward currency contracts outstanding at the year end. No other items within other comprehensive income have a tax impact.

In addition to the above a £0.7m (2015: £nil) current tax credit and a £1.4m deferred tax debit (2015: £0.3m credit) is recognised in reserves in relation to employee share options.

The Group engages openly and proactively with tax authorities both in the UK and internationally, where it trades and sources products, and is considered low risk by HM Revenue and Customs ("HMRC"). The Company is fully committed to complying with all of its tax payment and reporting obligations.

In this period, the Group's contribution to the UK Exchequer from both taxes paid and collected exceeded £150m (2015: £149.0m) with the main taxes including corporation tax £17.2m (2015: £16.1m), net VAT £50.2m (2015: £53.1m), Employment taxes of £45.3m (2015: £42.8m) and business rates £36.9m (2015: £37.0m).

7. Dividends

For the period	52 weeks to	53 weeks to	
	1 April	3 April	
	2016	2015	
	£m	£m	
Equity – ordinary shares			
Final for the 53 weeks to 3 April 2015 – paid 11.00p per share (2015: 9.10p)	21.4	17.7	
Interim for the 52 weeks to1 April 2016– paid 5.66p per share (2015: 5.50p)	11.0	10.7	
	32.4	28.4	

In addition, the directors are proposing a final dividend in respect of the financial period ended 1 April 2016 of 11.30p per share (2015: 11.00p per share), which will absorb an estimated £22.0m (2015: £21.4m) of shareholders' funds. It will be paid on 28 August 2016 to shareholders who are on the register of members on 7 August 2016.

8. Earnings per share

Basic earnings per share are calculated by dividing the profit attributable to ordinary shareholders by the weighted average number of ordinary shares in issue during the period. The weighted average number of shares excludes shares held by an Employee Benefit Trust and has been adjusted for the issue/purchase of shares during the period.

For diluted earnings per share, the weighted average number of ordinary shares in issue is adjusted to assume conversion of all dilutive potential ordinary shares. These represent share options granted to employees where the exercise price is less than the average market price of the Company's ordinary shares during the 52 weeks to 1 April 2016.

The Group has also chosen to present an alternative earnings per share measure, with profit adjusted for non-recurring items because it better reflects the Group's underlying performance.

For the period	52 weeks to	53 weeks to
·	1 April	3 April
	2016	2015
	Number of	Number of
	shares	shares
	m	m
Weighted average number of shares in issue	199.1	199.1
Less: shares held by the Employee Benefit Trust (weighted average)	(3.9)	(4.9)
Weighted average number of shares for calculating basic earnings		
per share	195.2	194.2
Weighted average number of dilutive shares	1.1	3.2
Total number of shares for calculating diluted earnings per share	196.3	197.4

For the period	52 weeks to	53 weeks to
	1 April	3 April
	2016	2015
	£m	£m
Basic earnings attributable to equity shareholders	63.5	65.8
Non-recurring items:		
Operating expenses	1.7	0.3
Tax on non-recurring items	(0.3)	0.1
Underlying earnings before non-recurring items	64.9	66.2

Earnings per share is calculated as follows:

For the period	52 weeks to 1 April 2016	53 weeks to 3 April 2015
Basic earnings per ordinary share	32.5p	33.8p
Diluted earnings per ordinary share	32.4p	33.3p
Basic earnings per ordinary share before non-recurring items	33.2p	34.1p
Diluted earnings per ordinary share before non- recurring items	33.0p	33.5p

9. Analysis of movements in the Group's net debt in the period

	At 3 April	Other non-cash		At 1 April
	2015	Cash flow	changes	2016
	£m	£m	£m	£m
Cash and cash equivalents at bank and in		((,,,,,))		((
hand	0.1	(10.9)	-	(10.8)
Debt due after one year	(50.7)	26.0	(0.7)	(25.4)
Total net debt excluding finance leases	(50.6)	15.1	(0.7)	(36.2)
Finance leases due within one year	(0.6)	0.6	(0.7)	(0.7)
Finance lease due after one year	(10.6)	-	(0.4)	(11.0)
Total finance leases	(11.2)	0.6	(1.1)	(11.7)
Total net debt	(61.8)	15.7	(1.8)	(47.9)

Non-cash changes include finance costs in relation to the amortisation of capitalised debt issue costs of £0.7m (2015: £0.6m), new finance leases and changes in classification between amounts due within and after one year.

Cash and cash equivalents at the period end consist of £11.9m (2015:£22.4m) of liquid assets and £22.7m (2015: £22.3m) of bank overdrafts.

10. Post Balance Sheet Events

On 24 May 2016, after the year end, the Group acquired 100% of the issued share capital of Tredz Limited and Wheelies Direct Limited, for a total capped consideration of £31.6m which includes £12.5m contingent consideration. Tredz Limited is an online and shop based cycling retailer and Wheelies Direct Limited is a cycling insurance replacement company.

The contingent consideration payable for the acquisition is dependent on an EBITDA multiple, calculated over a 12 month period ending 28 February 2017.

Given the timing of the acquisition we are not able to disclose information regarding the assets and liabilities acquired, the fair values of these and any associated goodwill as these are subject to fair value assessments.